

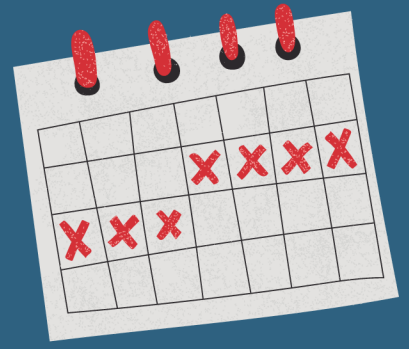
GET READY FOR BOARDING AT THE BLUE HOUND.

INFOGRAPHIC



HOW TO PREPARE

After you've booked with us - watch for your invoice & pay timely. Then it's time to pack! If you haven't already, please get a copy of your pet's vet shot records - this can be given electronically or in person. Spend some time measuring out food amounts, writing down feed instructions, and any specific care details - especially medication information. This helps give your pet the best stay experience!



WHAT TO BRING

We ask that you bring your dog(s) collar/harness, leash, ID tag/rabies tag, and dog food/treats (if eating with us). If on medications, please have them clearly labeled and in original containers. Optional is to include bowls, bed or crate pad. If your pet is anxious, please bring a blanket or towel from home too. Having this ready all in one bag makes it super helpful to keep us organized and get everything back to you easily.

DROP OFF

Load up all the pet gear in the car and send off a text message letting us know an estimated arrival time. Dogs should have their collar/harness on and their leash attached or ready to use. When you arrive - please park to either side of the driveway to allow other vehicles access. Please bring your pet inside with their leash attached for safety and ease of transition. After your pet is secured with me, then bring in any gear. We will spend a short time going over care expectations.

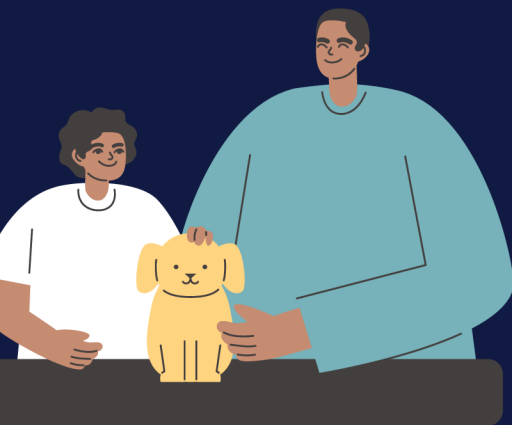


WHILE YOU'RE AWAY

Your pet will be in excellent hands! Periodically we will send picture and/or text updates. By no means should you feel obligated to respond to these messages, we just want you to know how your pet is doing. In case of an emergency, we will make continued efforts to reach you while safely resolving any issue.

PICK UP

While I love having dogs here, seeing the excitement of owner pick up day will remain my favorite moment. When you head our way, please send a text so we can begin gathering your pets items. I'll help you get the dog and gear into your vehicle, also please help me by double checking you have all the gear sent over.



BACK AT HOME

Things may be a little different when your dog first comes home. This doesn't mean that there is necessarily anything to worry about. You may see a slight increase in appetite as dogs tend to eat less when away from home. Additionally, being lethargic is **no cause for worry** - we kept your pup busy and entertained. Lastly, as unpleasant as it is, a little diarrhea after boarding isn't usually a cause for concern. This tends to occur by over-excitement at being reunited with you and will typically settle down in a few days.

TIMELINESS

Our client relationship is built on mutual trust and respect. As such, we ask that you are on time for your scheduled drop off and pick ups. Please give us the courtesy of a call/text when you are running late or if you'd like to arrive early. Please see our attendance policy for more information and to avoid fees.

